



20X faster audits

.....

100% sampling coverage

.....

100% accuracy

Achieve a more streamlined, effective & efficient  
QC environment with our **Automated Quality Control  
and Compliance Platform - Copasys®**





Centralized repository of rules and regulations, checklists & standard operating procedures for testing and process & sub-process hierarchies



Automated testing across an organization's operations, business controls, QC, and regulatory compliance functions including manual and RPA enabled processes



Coverage across all three lines of defense and provides insights to external auditors and regulators



Process Agnostic with easy configurability & quick to implement in a Software as a Service (SaaS) delivery model



Seamless adaptability with various client systems across core business processes and support functions

**Achieve a more streamlined, effective, and efficient quality control environment with 20X faster speed, 100% coverage & accuracy, & up to 60% reduced operating costs.**

## Business Value



### Automation



- 20X faster test results
- 100% accuracy
- Deeper process visibility with 100% coverage
- Greater risk reduction
- Continuous process improvement



### Quality Management System



- Standardized and centralized process testing methodology
- Configurable processes
- Effective and controlled environment
- Uniform data dictionary
- Improved audit trail



### Data Analytics and Reporting



- Real-time actionable insights
- Actionable insights for non-compliance
- Root cause analysis
- Trending
- Management & executive dashboards



## Core Capabilities



### Quick Installation

- On-premise or cloud hosting



### Robust Mapping

- Multi-system/multi- file and system agnostic uploads (automatic data transformation)



### Easy Data Input

- Various data transfer and bulk uploads



### Configurability

- Customized configurability basis business needs



### User Friendly

- Easy to use rule builder (No advanced development experience needed)



### Parallel Processing

- Concurrent process automation runs over multiple users



### Sampling

- Targeted, statistical and random sampling



### Multi Level Testing

- End to end automated, manual and hybrid testing



### Flexible Remediation

- Quick remediation with business unit follow-ups



### Business Intelligence

- Integration with reporting, analytics and dashboard tools

## Case Study



### Compliance

Guaranteeing adherence to regulation Z in offset of credit card debt

[Read Case Study](#)

Protection against violation of FDCPA rules in banking & non-banking debt collection

[Read Case Study](#)

100% adherence to Regulation X in mortgage loss mitigation

[Read Case Study](#)

### Risk

Tracking investigation and resolution of identity theft disputes in auto loan servicing

[Read Case Study](#)

Reducing information security risk for human resource department

[Read Case Study](#)

80% reduction in manual review of alerts & 50% in cost in financial crime compliance

[Read Case Study](#)


### Customer Satisfaction

Appropriate collection of PMI payments in escrow accounts to ensure consumer protection

[Read Case Study](#)

Proactive communication to reduce consumer debt collection risk in service ownership transfer

[Read Case Study](#)

### Turn Time & Accuracy

Testing 100% of hazard insurance changes 15X faster with 100% accuracy

[Read Case Study](#)

95% reduction in manual QC using automation for an Insurance broker

[Read Case Study](#)

Disputes QC review in 30-seconds with automation

[Read Case Study](#)

Quick & comprehensive review of application of payments in mortgage servicing

[Read Case Study](#)


# About Coforge Business Process Solutions (Coforge BPS)

Coforge BPS offers digital platforms and solutions to multiple industries, including the financial services industry. Coforge BPS customers include 5 of the Top 25 U.S. Banks, Top 10 Lenders, Top 10 Insurance intermediaries and Fortune 500 Companies.

Coforge BPS offers services as well as platform-based solutions like Copasys for enterprise wide automated QC and compliance, LoanAccel for pre-underwriting loan origination support, RETS for real estate tax services, SmartProp for property owner search reports and SmartTrak for reporting property taxes.

We help organizations deliver:

## Transformation

- using 12 digital platform solutions & 600+ business processes

## Effective business outcomes

- supported by Digital Platforms, Intelligent Automation, RegTech, Data & Analytics, & Omnichannel Customer Service.

## Flawless execution

- with a 100% commitment to SLAs and over 99% transaction accuracy.

## Scalability

- with 21,000 professionals with 7,000+ dedicated to business process solutions supporting 0.5B transactions annually across 5 global centers

## Sustainable Business Growth

- delivered with over two decades of industry

## Strong compliance

- with 100% adherence to regulatory and business requirements.

Our optimal blend of people, process, and digital solutions across the business value chain has helped drive tangible outcomes for our clients, their customers and partners.



Banking



Cards



Mortgage Lending



Title, Tax & Settlement



Insurance



Enterprise Wide Services



<https://www.coforge.com/bps/solutions@slkglobalsolution.com>

Click here to follow us on:

