



98% assured loan quality

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50% reduced cost to cure

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35% reduced QC cost

Consistently improve process efficiency
across the mortgage lifecycle
with **Mortgage QC.**



Mortgage QC

An innovative QC solution that improves process efficiency and enhances loan quality across the mortgage lifecycle by delivering actionable insights from QC/ audit checks. We help lenders:



Proactively identify defects by automating critical aspects of the audit process



Allows faster remediation by prioritizing critical defects using actionable insights



Eliminates rework and improves first time right ratio with audits/ QC

Powered by extensive industry experience, Mortgage QC is trusted by several lenders including a top 25 U.S. Bank. By combining automation, services & actionable intelligence, Mortgage QC helps lenders boost loan quality & consistently improve fulfillment processes.



Automated deficiency collation



Customizable workflow and audit trail



Checklist that meets the latest regulatory requirements



Actionable insights to prioritize criticality



Feedback loop and trend analysis



Business Value



Enhance loan quality & improve salability with 98% assured loan quality



Reduce rework with 50% reduced cost to cure



Increase control on bottom-line with 35% reduced QC cost



Lower risk with regulatory and business rule compliance



Make fact-based decisions & consistently improve processes



Optimize operational performance with increased agility



Core Capabilities



Processing Administrative Support

- Minimum submission audit
- TRID audit – loan estimate & change of circumstance



Underwriting

- Underwriting QA
- Pre-close QC



Closing and Funding

- TRID audit - closing disclosure
- Pre funding QC



Post Closing

- Post closing indexing
- Post closing review
- TRID review
- Post closing final doc



Secondary Market Support

- Portfolio audit



Servicing

- Loan boarding QC
- Post purchase QA

Case Study



Delivering 99% accuracy & reduced turn time in mortgage underwriting

[Read Case Study](#)



85% reduction in mortgage post-closing “pend” errors

[Read Case Study](#)



About Coforge Business Process Solutions (Coforge BPS)

Coforge BPS offers digital platforms and solutions to multiple industries, including the financial services industry. Coforge BPS customers include 5 of the Top 25 U.S. Banks, Top 10 Lenders, Top 10 Insurance intermediaries and Fortune 500 Companies.

Coforge BPS offers services as well as platform-based solutions like Copasys for enterprise wide automated QC and compliance, LoanAccel for pre-underwriting loan origination support, RETS for real estate tax services, SmartProp for property owner search reports and SmartTrak for reporting property taxes.

We help organizations deliver:

Transformation

- using 12 digital platform solutions & 600+ business processes

Effective business outcomes

- supported by Digital Platforms, Intelligent Automation, RegTech, Data & Analytics, & Omnichannel Customer Service.

Flawless execution

- with a 100% commitment to SLAs and over 99% transaction accuracy.

Scalability

- with 21,000 professionals with 7,000+ dedicated to business process solutions supporting 0.5B transactions annually across 5 global centers

Sustainable Business Growth

- delivered with over two decades of industry

Strong compliance

- with 100% adherence to regulatory and business requirements.

Our optimal blend of people, process, and digital solutions across the business value chain has helped drive tangible outcomes for our clients, their customers and partners.



Banking



Cards



Mortgage Lending



Title, Tax & Settlement



Insurance



Enterprise Wide Services



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