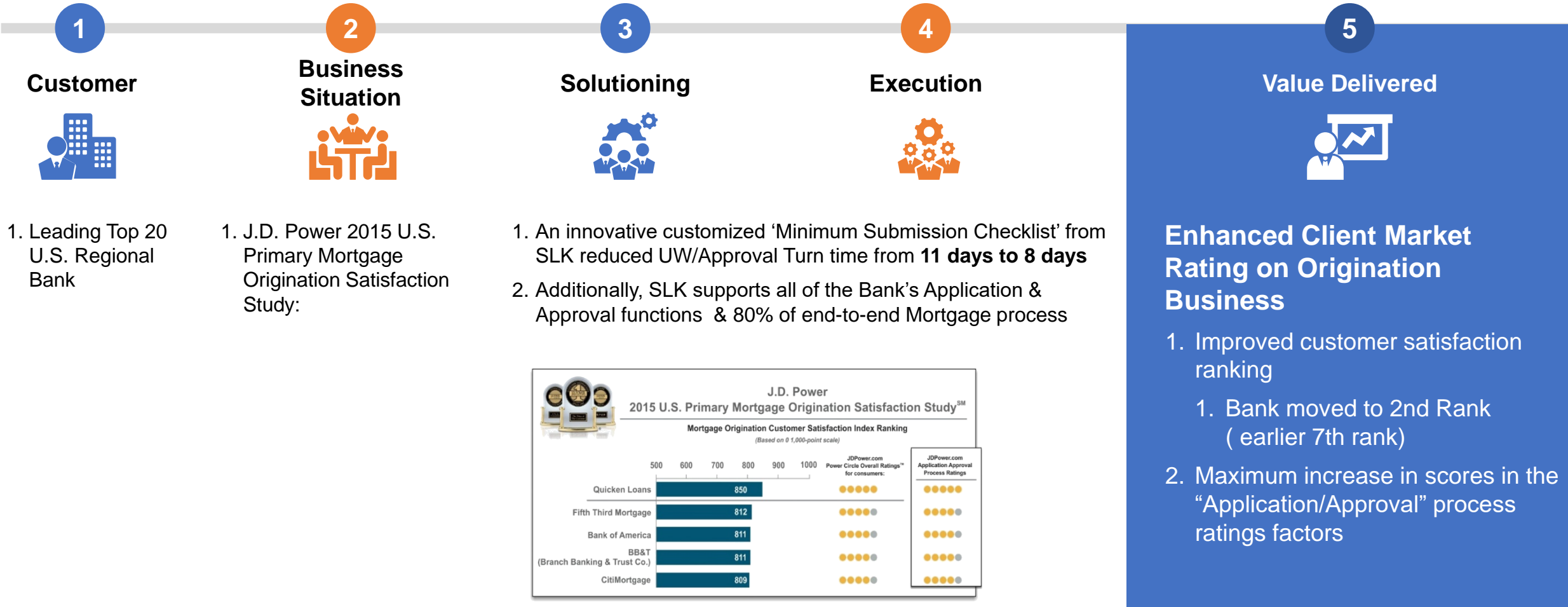


# SLK Helps Bank Move Up 5 Places in J.D. Power Overall Satisfaction for Mortgage Origination



SLK Team, I want to thank you and your team members for the positive impact you have driving results like these. Your leadership and passion ... ensures (the Bank) will continue to differentiate ourselves from our competitors. - **Vice President, National BPO Fulfilment Manager**