

Certificates with
guaranteed accuracy

.....

Reports within 24 hours*

.....

Coverage across all 50 states

Secure and accelerate your
tax reporting using technology with
our **Property Tax Platform - SmartTrak®**

SmartTrak®

SmartTrak® is a technology-enabled solution for property tax reports, certificates and municipal lien search reports to help title agents & investors:



Exceed their turn time commitment



Expand their business footprint



Reduce risk exposure

Backed by 20+ years of industry experience, SmartTrak® is a web-based platform that combines coverage across 25,000 government agency databases, manual follow-up and the latest in technology. It serves 100+ title & tax agents and processes over 200K tax & municipal lien searches annually. SmartTrak® offers title agents and investors some unique features:

Real time placement & tracking of orders using web/ mobile interface

Pay per order, no fixed cost commitment

Single vendor for tax & title reports

Stringent quality checks

Round the clock support to handle volume fluctuations



Business Value

Coverage across 25,000 government agencies

Reduced risk exposure with guaranteed accuracy

Reduced cycle time with tax reports delivered within 24 hours*

Increased control on bottom-line with competitive pricing - standard, tiered, volume or batch rates

Complete visibility of order status



Key Features



Robust coverage across the nation

- Coverage across 25,000 government agencies
- Strong network even in complex states with no online presence



Web based platform for real time placement & tracking of orders

- Hosted on Microsoft Azure server for enhanced security
- Place & track orders anytime, anywhere.



Transactional Pricing

- Pay per use, no fixed cost commitment
- Save up to 20% on operational expenses



Stringent quality checks with assured accuracy

- Tax certificates backed with guaranteed accuracy
- Over 98% accuracy delivered consistently



Order title & tax reports with a single click

- Single vendor for title & tax reports
- Ability to order both title & tax searches for the same order

SmartTrak® Solution Includes:



Tax Report

Includes...

- Parcel #
- Agency name
- Tax amount
- Tax status (Paid / Open / Delinquent)
- Due date



Taxcert

Everything in Tax Report and ...

- Tax assessed by a county, parish, city, municipality, village or school district
- Taxing jurisdiction contact information, tax types & due dates
- Identifies the amount delinquent, currently due or if paid for last tax year



Taxcert+

Everything in Taxcert and ...

- Municipal lien search reports including:
 - City code violations
 - Lienable water/sewer utilities
 - Open permits
 - Special assessments



Municipal Lien Search

Offered separately

- Municipal lien search reports including:
 - City code violations
 - Lienable water/sewer utilities
 - Open permits
 - Special assessments

Case Study



43% reduction in average handling time for tax research using RPA

[Read Case Study](#)



Managing volume surges using SmartTrak® tax reports

[Read Case Study](#)



About Coforge Business Process Solutions (Coforge BPS)

Coforge BPS offers digital platforms and solutions to multiple industries, including the financial services industry. Coforge BPS customers include 5 of the Top 25 U.S. Banks, Top 10 Lenders, Top 10 Insurance intermediaries and Fortune 500 Companies.

Coforge BPS offers services as well as platform-based solutions like Copasys for enterprise wide automated QC and compliance, LoanAccel for pre-underwriting loan origination support, RETS for real estate tax services, SmartProp for property owner search reports and SmartTrak for reporting property taxes.

We help organizations deliver:

Transformation

using 12 digital platform solutions & 600+ business processes

Effective business outcomes

supported by Digital Platforms, Intelligent Automation, RegTech, Data & Analytics, & Omnichannel Customer Service.

Flawless execution

with a 100% commitment to SLAs and over 99% transaction accuracy.

Scalability

with 21,000 professionals with 7,000+ dedicated to business process solutions supporting 0.5B transactions annually across 5 global centers

Sustainable Business Growth

delivered with over two decades of industry

Strong compliance

with 100% adherence to regulatory and business requirements.

Our optimal blend of people, process, and digital solutions across the business value chain has helped drive tangible outcomes for our clients, their customers and partners.



Banking



Mortgage Lending



Insurance



Cards



Title, Tax & Settlement



Enterprise Wide Services



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