



Drive speed and accuracy in title insurance
with **Title, Tax & Settlement Support Services.**

Property search reports
in 2 hours*

Property tax reports in 24 hours*

>98% accuracy delivered
consistently

20% reduced operational cost

Title, Tax & Settlement Support Services

We offer a suite of technology-enabled services and platform solutions to help agents & underwriters:



Outclass competition by responding faster



Deliver accurate services across the country



Manage operational costs

Powered by 20+ years of industry experience, our Title Insurance support services are trusted by 100+ title & tax agents including 6 of the largest U.S. title insurance underwriters. Our title insurance support services offers some unique features:

 Over 98% SLAs for turn time & quality

 Flexible pricing model

 Technology enablers- RPA, platform integrations

 Deep domain knowledge & expertise - well versed with state & county regulations

 Latest regulations & security certifications (ISO, SOC 1, SOC 2)

Business Value

-  Property search reports in 2 hours* and property tax reports in 24 hours*
-  Over 98% quality adherence
-  100% coverage across the U.S.
-  Ability to offer a combination of title insurance and tax support
-  Lower liability risk with guaranteed accuracy
-  Increase control on bottom-line with 20% reduced operating cost

Services Include:



Title Searches

- Prelim & commitment reports
- Property search
- Current owner
- Two owner
- Ownership & encumbrance
- Legal & vesting
- Deed & mortgage
- Liens & judgment
- TSG/ REO



Report Preparation

- Order entry
- Abstract/ commitment keying
- Deed report / legal
- Description keying
- Recordings
- Policy production



Property Tax

- Tax reports
- Tax certificates
- Municipal lien searches

Digital Platforms Include:

Property Search Platform



- 100% coverage across the U.S.
- Property search reports delivered in 2 hours*
- 1 platform to order title & tax reports

Property Tax Platform



- Certificates with guaranteed accuracy
- Reports within 24 hours*
- Coverage across all 50 states

Property Tax Servicing Platform



- 99.999% accuracy in tax payment processing
- 99.01% adherence to SLA for timely response
- Personalized customer service

Case Study

Over 98% quality, 100% within due date for bulk title search orders

[Read Case Study](#)

Driving customer satisfaction with 95% on-time order completion

[Read Case Study](#)

50% quicker property search reports using SmartProp®

[Read Case Study](#)

43% reduction in average handling time for tax research using RPA

[Read Case Study](#)

Achieving 99.999% accuracy in commercial tax payment processing using RETS

[Read Case Study](#)

About Coforge Business Process Solutions (Coforge BPS)

Coforge BPS offers digital platforms and solutions to multiple industries, including the financial services industry. Coforge BPS customers include 5 of the Top 25 U.S. Banks, Top 10 Lenders, Top 10 Insurance intermediaries and Fortune 500 Companies.

Coforge BPS offers services as well as platform-based solutions like Copasys for enterprise wide automated QC and compliance, LoanAccel for pre-underwriting loan origination support, RETS for real estate tax services, SmartProp for property owner search reports and SmartTrak for reporting property taxes.

We help organizations deliver:

Transformation

using 12 digital platform solutions & 600+ business processes

Effective business outcomes

supported by Digital Platforms, Intelligent Automation, RegTech, Data & Analytics, & Omnichannel Customer Service.

Flawless execution

with a 100% commitment to SLAs and over 99% transaction accuracy.

Scalability

with 21,000 professionals with 7,000+ dedicated to business process solutions supporting 0.5B transactions annually across 5 global centers

Sustainable Business Growth

delivered with over two decades of industry

Strong compliance

with 100% adherence to regulatory and business requirements.

Our optimal blend of people, process, and digital solutions across the business value chain has helped drive tangible outcomes for our clients, their customers and partners.



Banking



Mortgage Lending



Insurance



Cards



Title, Tax & Settlement



Enterprise Wide Services



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