



40% lower cost

24*7*365 risk monitoring

Reduce business risks

Optimize your risk management programs
with our **Information Security &
Risk Management** services.

Information Security & Risk Management Services

With over 20+ years of experience in supporting financial services institutions and our team of certified risk management experts, we help financial services organizations:



Strengthen their risk management programs



Optimize expenses



Provide upfront visibility to infosec threats

Key features



Deep domain expertise and a certified team of experts

- Deep cross-industry & domain specific expertise around various aspects of the IS & ITSM functions. Competent team with strong experience in assessing and implementing security technologies & standards
- Certified team of experts - ITIL v3, PMP, MCSE, MSCITP, CISA, CISSP, CEH, CFE, CISM, SCSA, CCNA, Security+



Optimized global service delivery

- Mix of onshore - offshore model to deliver optimal results
- Business focussed approach for BI
- Flexible worktimes



Controlled and secure delivery centers

- Customized customer security requirements can be implemented
- Intellectual Property protection via agreement, implementation of customer contractual requirements



Business Value



Up to 66% lower cost of information security functions like access management



24x7 risk management monitoring - e.g. for phishing threats



Rapid response and quick turn time to information security service requests



Robust risk management program to reduce business risks



We Support



Risk Management

- Risk governance & assessment
- Risk monitoring & reporting
- Incident reporting & analysis

Identity & Access Management

- User access provisioning & de-provision
- Managing user rights
- Controlling access to resources
- Auditing user activities ID reconciliation

Business Continuity

- Business impact analysis
- Risk assessment and gap analysis
- Crisis management
- Disaster recovery planning & testing

Phishing Monitoring

- Real-world phishing simulation
- Phishing email analysis & response
- Detailed reporting

Vendor Management

- Enterprise-wide due diligence
- Risk assessment
- Vendor monitoring
- Co-ordination of vendor processes & methods for approval
- Monitor contractual agreements
- Troubleshoot vendor issues

IT Security

- Threat monitoring
- Vulnerability assessment & penetration testing
- Network/ server design review
- Application & product PCI DSS assessment

Illustrative Volumes (Annual)



30,000

emails monitored
for phishing threats



25,000

identity & access
setup & modifications

Case Study



Over 80% reduction in turn time in application access setup and control management

[Read Case Study](#)



About Coforge Business Process Solutions (Coforge BPS)

Coforge BPS offers digital platforms and solutions to multiple industries, including the financial services industry. Coforge BPS customers include 5 of the Top 25 U.S. Banks, Top 10 Lenders, Top 10 Insurance intermediaries and Fortune 500 Companies.

Coforge BPS offers services as well as platform-based solutions like Copasys for enterprise wide automated QC and compliance, LoanAccel for pre-underwriting loan origination support, RETS for real estate tax services, SmartProp for property owner search reports and SmartTrak for reporting property taxes.

We help organizations deliver:

Transformation

- using 12 digital platform solutions & 600+ business processes

Effective business outcomes

- supported by Digital Platforms, Intelligent Automation, RegTech, Data & Analytics, & Omnichannel Customer Service.

Flawless execution

- with a 100% commitment to SLAs and over 99% transaction accuracy.

Scalability

- with 21,000 professionals with 7,000+ dedicated to business process solutions supporting 0.5B transactions annually across 5 global centers

Sustainable Business Growth

- delivered with over two decades of industry

Strong compliance

- with 100% adherence to regulatory and business requirements.

Our optimal blend of people, process, and digital solutions across the business value chain has helped drive tangible outcomes for our clients, their customers and partners.



Banking



Cards



Mortgage Lending



Title, Tax & Settlement



Insurance



Enterprise Wide Services



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